Our Company

After serving our country for 30 years in the US AirForce, Wayne Walker started Cal Vet Integrated Consulting Services (CVICS) with a clear vision of providing IT and management consulting services to Local, State and Federal agencies. CVICS is SDVOSB and 8(a) certified small business, consisting of seasoned professionals with a vast array of technical proficiencies. We specialize in enterprise services, cloud computing, cyber-security, compliance and project management.

Company Information

Name: **Cal Vet Integrated Consulting Services Inc, (CVICS)**

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NAICS: **541611**, 519130, 541511, 541512, 541690 541612, 541618, 561422, 611420, 611430, 541519, 518210, 519130, 541513, 541990
DUNS: 08-098-1265
UEID: Q1E7H1UB2S55
CAGE: 881Y7
EIN: 46-3228236
CERTS: SBA – **8(a) certified, SB**
VA – **SDVOSB**
Contracts: GSA 8(a) STARS III (47QTCB22D0464 award)

Cybersecurity

- Cybersecurity strategy and assessment
- Vulnerability management
- Cloud security services and controls
- Threat intelligence

Cloud Services

- Cloud strategy, assessment and readiness
- SaaS implementations and integration
- Cloud migration and datacenter consolidation
- Governance, risk, compliance and operations

Record Management

- Full Enterprise Contact Management life cycle
- OMB/NARA M-19-21 and OMB/NARA M-12-18
- In place or centralized electronic record mgt
- Solutions based on Box, Gimmal and Office 365

Project Management

- Agile Scrum approach and transition
- PMP based methodology
- Comprehensive Change Management
- Integrated Program Management (PMO)

IT Service Management (ITSM)

- Multi-tiered ITIL helpdesk capabilities
- Automated case management and workflows
- Release pipeline and DevOps optimization
- Implementation/customization of ServiceNow

Contact Centers

- Strategy of customer experience
- Contact Center as a Service and on-premises
- Deployment, integration, operations, optimization
- Tier 1, 2, 3 and citizens mgt BPO capabilities

Educational Services

- E-learning strategy and programs
- Course and content development
- Learning Management Systems (LMS)
- Training-as-a-Service and Talent Management

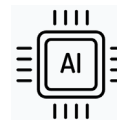## Customer Relationship Management

- CRM management and operations
- Enterprise system implementations
- Integration, optimization, business intelligence
- Custom development

Big Data

- Data transformation and modeling
- Actionable reporting and analytics
- Tokenization and data security
- Data visualization, analytics, statistical modeling

Emerging Technology

- AI and Machine Learning enterprise application
- Blockchain data management and strategy
- Voice based AI self service for citizens
- Robotic Process Automation (RPA)